

Below is an order of the court.



PETER C. McKITTRICK
CHIEF U.S. BANKRUPTCY JUDGE

UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF OREGON

In re

BANKRUPTCY NOTICING CENTER
SERVICE INTERRUPTION

GENERAL ORDER NO. 26-3

Due to a nationwide service interruption affecting the Bankruptcy Noticing Center (“BNC”) beginning October 9, 2026, certain notices required in bankruptcy cases and proceedings have not been transmitted. The outage may also affect the ability to access the current creditors’ matrices through traditional means in the court’s Case Management/Electronic Case Files (“CM/ECF”) system. Importantly, the service interruption does not affect Notices of Electronic Filing (“NEFs”) transmitted through the CM/ECF system, which continues to function normally. At this time, it is unknown how long the outage may last.

Accordingly, the court has determined that emergency temporary procedures are necessary to ensure the continued administration of bankruptcy cases and adversary proceedings

and that legally sufficient notices are provided to all affected persons.¹ Pursuant to 11 U.S.C. § 105(a), Rules 2002 and 9006 of the Federal Rules of Bankruptcy Procedure, and the court's inherent authority to administer its docket, and subject in all respects to all applicable statutes, rules, and other applicable law, it is ORDERED that:

1. **Applicability**

This order applies to bankruptcy cases and adversary proceedings pending in or commenced in this district while this order remains effective.

2. **Supplemental Notice and Service Requirements During Outage**

The obligations imposed by this order extend to notices and orders ordinarily served by the court or the clerk through the BNC that are not transmitted as a result of the service interruption. It does not apply to notices transmitted through CM/ECF or to documents for which service is the responsibility of a person rather than the court or the clerk. Any person responsible for providing notice shall not presume that a document transmitted to the BNC for processing has been delivered unless a related certificate of service has been filed on the case docket. The clerk may identify affected docket entries and issue instructions for corrective service.

The person responsible for providing notice under this order must promptly verify that the required notice has been given or provide the notice and file a certificate of service. Existing obligations to serve documents for which service is ordinarily the responsibility of a person other than the court or clerk remain in effect.

¹ For this order, person or persons refers to any person, party, entity, or government unit as defined in 11 U.S.C. § 101.

3 **Commencement and §341 Meeting of Creditors Notices**

In each bankruptcy case filed on or after October 7, 2026, the debtor's attorney, or if the debtor is unrepresented, the debtor, must serve the official notice of commencement of the case and meeting of creditors under 11 U.S.C. § 341, including any accompanying notices and deadlines, upon all persons entitled to receive it. Mailing must occur within 3 business days after the later of the entry of this order or issuance of the official notice by the clerk. The debtor shall serve the official notice generated or approved by the clerk and shall not alter the meeting date or any deadline. Notwithstanding Rule 2002(a)(1), the debtor's social-security number and any other federal taxpayer-identification number may be limited on the notice to the last four digits. If the notice is unavailable, the debtor shall promptly request instructions from the clerk. If the debtor is unable to ensure that service is completed within the time required, the debtor must promptly seek appropriate relief in the form of a motion.

4. **Authorization to Serve Other Orders and Notices**

Any person is authorized to serve any other orders or notices, including but not limited to any discharge order, an order dismissing or closing a case, or a final decree.

5. **Manner and Proof of Service**

All notice and service effectuated under this order shall comply with the Bankruptcy Code, Federal Rules of Bankruptcy Procedure (including Rules 2002, 7004, and 9036, as applicable), related Local Bankruptcy Rules, and orders entered in individual cases. Service by CM/ECF NEF is sufficient only for recipients for whom that method is authorized. All other recipients must be served by a legally permissible means. In all instances, a certificate of service shall be filed within 4 business days of service, identifying

the documents served, the date and method of service, and the names and addresses or authorized electronic destinations of recipients, or attaching a complete service list.

6. Access to Creditors Matrix

During the outage, access to the creditors' matrix in CM/ECF may be impaired. Until it is resolved, any person may access the lists of creditors/parties and addresses in a case using the procedure in Attachment I. These lists may not include addresses registered with BNC's Electronic Bankruptcy Noticing ("EBN") program or the National Creditor Registration Service ("NCRS"). Any person responsible for service must review the list to ensure that notice is provided to all appropriate persons and not solely those included on the list of creditors.

Any person may view bankruptcy court records and obtain a creditor matrix with a valid fee-based PACER account. To register for a PACER account, visit <https://www.pacer.uscourts.gov>. PACER will waive fees if a user accrues less than \$30.00 in a particular quarter. Any unrepresented person should contact the clerk's office for further assistance with obtaining a creditor matrix if needed.

7. Deadlines and Hearing Dates

This order does not extend, shorten, or alter any statutory or rule-based deadlines or dispense with any required notice or service. All existing or scheduled hearings remain in effect unless otherwise ordered by the court. No adverse action may be based on a person's failure to respond to, or act with respect to a deadline set forth in, an affected notice, unless the court determines that the notice was given in accordance with applicable law.

8. **Seeking Additional Relief Due to the Outage**

Any person affected by delayed or unsuccessful noticing may seek a continuance, additional notice, an extension where legally permitted, or other appropriate relief, including seeking exception from Local Bankruptcy Rule 2002-1(e). Any such request must be made through an appropriate motion in the applicable bankruptcy case or proceeding. The motion must identify the affected notice, explain the effect of the failure to receive notice, and specify the relief requested. All such motions will be considered on a case-by-case basis in accordance with applicable law.

9. **Relief From this Order**

A person that cannot reasonably comply with this order must promptly request relief from the court through a written motion. The submission of a motion does not automatically extend any deadline, continue any hearing, or automatically relieve person of any notice or service requirements. On motion, the court may direct the clerk, a trustee, or another person to provide notice or establish alternative procedures consistent with applicable law. Nothing in this order authorizes the clerk to provide legal advice.

10. **Implementation and Termination**

The clerk may publish ministerial implementation instructions consistent with this order.

This order takes effect immediately and remains in effect until further order.

IT IS ORDERED

Dated this 21st day of October, 2026.

ATTACHMENT I

To access the list of creditors and parties in a case from CM/ECF:

1. Select **Query** from the menu.
2. Enter the case number, then select **Run Query**.
3. Select the **Creditor** link. Leave "Creditor type" blank, then select **Run Query** to view creditors and addresses.
4. Select the **Party** link to see parties and addresses.
5. Compare creditor and party lists to ensure a complete list.

Please note: These lists may not include addresses registered with the BNC's Electronic Bankruptcy Noticing ("EBN") program or the National Creditor Registration Service ("NCRS"). Persons and counsel should check service requirements to make sure every required person receives notice, including persons who do not appear on these lists.